

Renting your home and need tenancy advice?

QSTARS is a free, independent advice and referral service for all Queensland renters.

Advice line:

1300 744 263

Visit www.qstars.org.au for tenancy information.

QSTARS can assist you with:

- Advice and assistance to understand your tenancy rights and responsibilities
- Support to resolve your tenancy issue
- Helping you to talk to your lessor or agent
- Help to write a letter or fill in tenancy forms
- Help to attend or prepare for a QCAT tenancy tribunal hearing
- Referral to other services if needed



Tenants Queensland Inc

The QSTARS program is managed by Tenants Queensland and delivered in collaboration with partner organisations across Queensland.

Funded by



Queensland
Government

QSTARS is a free advice service for all Queensland renters.

You will receive expert advice and assistance and may be referred to a regional QSTARS office for further support.

Call QSTARS on 1300 744 263 if you need advice on a tenancy matter or visit www.qstars.org.au

If you require an interpreter let us know or contact Telephone Interpreter Service National (TIS) first on 13 14 50.

Tenants Queensland is a statewide community and legal service and delivers the QSTARS program in collaboration with:

- **The Advocacy and Support Centre**
- **Community Plus**
- **Enhance Care**
- **The Hervey Bay Neighbourhood Centre**
- **Ipswich Regional Advocacy Service**
- **Mackay Regional Community Legal Centre**
- **Suncoast Community Legal Service**

